

Terms and Conditions

Our aim is to make it as easy as possible for you to access services from Profit From Training. The following conditions are therefore intended to be as simple as possible whilst protecting our viability as the leading supplier of training and assessment to the Tyre and Fast Fit industry.

1. Bookings may be made by fax, letter, telephone or e-mail.
2. Payment should be made within 30 days of the receipt of our invoice, or in advance with your booking, in which case you will receive a receipted invoice as acknowledgment.
3. Should circumstances mean that you need to transfer to another Profit From Training course, then the following charges will apply:

More than 2 weeks prior to the course No charge
Less than 2 weeks prior to the course A transfer fee of £15 may be charged

4. If you have to cancel your course and are unable to transfer your booking to another date at the time of cancellation, the following charges will apply:

More than 2 weeks prior to the course No charge
From 5 to 13 working days prior to the course 50% of course fees
Up to 5 working days inc non attendance Full fees plus hotel costs*

(Cancellation or transfer must be made in writing and received by the due date)

5. If you arrive late for a course, we reserve the right to refuse to accept you for training if we feel you will gain insufficient knowledge or skill in the time remaining. In all such cases, the full course fee remains payable.
6. If you are unavailable for a pre-booked assessment visit, you must contact your assessor or the assessment centre before 9:00am on the day of the visit, otherwise a charge of £120.00 will be made for a missed visit.
7. If an award has not been completed by the agreed timescale as outlined in the individual training plan, subsequent assessment visits will be agreed and charged at £266.00 + VAT.
8. If a candidate is withdrawn from the award before full completion, course fees for all courses undertaken will be charged at the current course rate.
9. All the above charges may be waived at the absolute discretion of the management of Profit From Training if it is thought this is warranted by the circumstances.
7. Profit From Training reserve the right to cancel any course if there are insufficient numbers to run a viable course. You will be given as much notice as possible of this and an offer of a free transfer to another course date, or a full refund of fees paid.
8. Where a customer has not paid previous course fees, Profit From Training reserves the right to cancel a booking and charge a cancellation fee where appropriate.

Guidelines to Candidates/Employers

1. Many of the training courses offered by Profit from Training are physically demanding. It is the employer's responsibility to ensure that candidates are free from any condition which could affect their capability, and have the aptitude to cope with an intensive course of study.
2. It is mandatory that students attending practically based courses bring suitable protective clothing and safety footwear for the practical parts of the course.

* Where accommodation has been requested and booked by Profit From Training.